

ENVIRONMENTAL HEALTH
MEMORANDUM

LICENSING CONSULTATION -INTERNAL MEMO

To: Business Licence

From: Ketan Joshi

Cc:

Date: 14/12/2018

Premises: Heather Park Hotel, Heather Park Drive, Wembley, HA0 1SN

Type of Application: New

I certify that I have considered this application for a New Premises Licence for premises: Heather Park Hotel, Heather Park Drive, Wembley, HA0 1SN. I acknowledge that the licensable activities proposed are:

- Live music (Sun-Thur 08:00-00:30, Fri-Sat 08:00-03:00)
- Recorded music (Sun-Thur 08:00-00:30, Fri-Sat 08:00-03:00)
- Performance of dance (Sun-Thur 08:00-00:30, Fri-Sat 08:00-03:00)
- Late night refreshment (Sun-Thur 08:00-00:30, Fri-Sat 08:00-03:00)
- Supply of alcohol (Sun-Thur 08:00-00:00, Fri-Sat 08:00-02:30)

The proposed premises will be situated in a quiet, residential street. There are numerous residential streets surrounding the proposed premises. The Nuisance control team have recently received a complaint about noise from these premises. On the 10 December 2018, a local resident reported the following:

“Khalifa Lounge (sic) has been playing music since July 18 - on Friday, Saturday and Sunday but also sometimes on weekdays. Music is being played at the backyard of their premise which is an open space, not covered with walls. Music is being played from 9pm - till at least 11.30pm, some-days it is being played until 1am. Music is loud to disturb neighbours and we are not able to sleep at night till music is stopped.”

The Nuisance Control Team is making representation that the likely effect of the approval of this premises licence is detrimental to the Licensing Objectives with regards to the prevention of public nuisance with due consideration to the type of regulated entertainment applied for and operating hours proposed. Representations are made on the grounds that public nuisance is likely to be experienced by the occupiers of neighbouring and nearby residential units from the noise caused by airborne entertainment noise from regulated entertainment and the noise caused by patrons exiting the premises at noise sensitive hours. The representation is justified by consideration of the type of entertainment proposed, the hours during which it will take place and the time the premises will disperse of guests.

Therefore this application should not be granted in its current state. If the committee is minded to grant this application, it is recommended that the following conditions are attached to the premises licence to ensure that the licensing objective relating to public nuisance is upheld:

1. There shall be no regulated entertainment outdoors
2. Regulated entertainment shall cease at 23:00hrs and patrons shall be dispersed by 00:00hrs
3. All doors and windows shall remain closed during the licensed activities.

4. Details of the scheme of sound insulation at the premises shall be submitted to the Council for inspection and approval by the Nuisance Control Team prior to commencement of regulated entertainment
5. Music played at the premises shall not be audible at or within the site boundary of any residential property. Designated site personnel shall monitor the boundary of the premises for any excessive sound breakout and take immediate action to remedy the situation.
6. Prolonged congregations outside the premises shall be discouraged. Once patrons have finished smoking, they shall be asked to either return inside the premises or vacate the immediate area outside of the premises.
7. Signs shall be displayed in prominent areas informing guests of the residential nature of the area and to conduct their behaviour accordingly.
8. When the premises turn out, a staggered dispersal strategy shall be employed to ensure minimal noise disturbance to local residents.
9. When the premises turn out, a door supervisor shall supervise guests and ensure they leave in a prompt and courteous manner, respecting the neighbours.